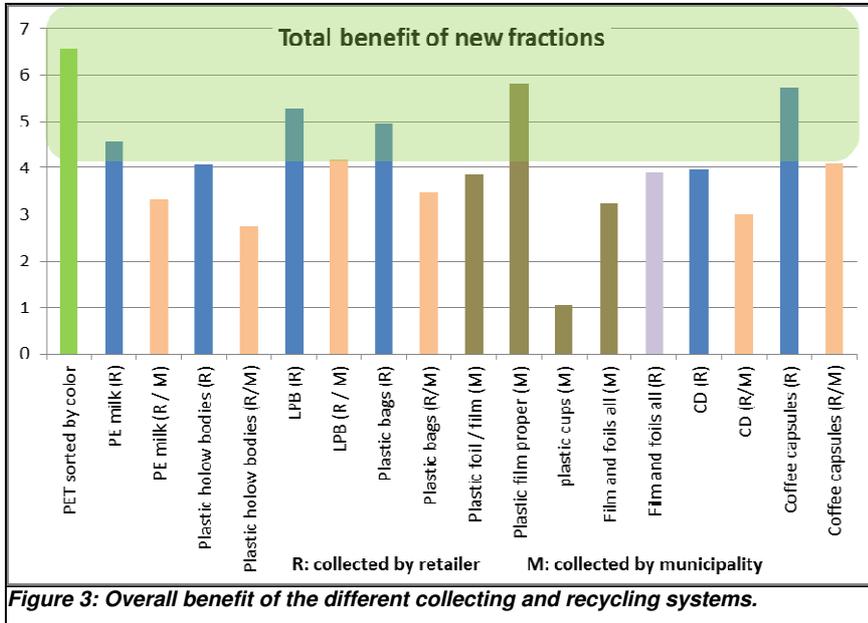


given as overall benefit regarding different aspects like ecology, economy and feasibility as well as consumer acceptance of the system. This indicator can be seen as a sustainability index of the system because it includes the ecologic, social and economic dimension. In order to display and compare the results of the different systems and scenarios the fuzzy distributions are transformed into figures using algorithm given by the FST, see Figure 3.

3. Results and discussion

The model described in chapter 2 was used to calculate the overall (ecological, economic and social) benefit



of various materials like LPG or PE bottles and sheets for different scenarios. Furthermore the model was also used to calculate different scenarios concerning collection and logistics. Figure 3 shows the results for possible new collecting fractions and collecting systems. The diagram shows that the overall benefit can be very different. There are fractions with a high benefit like PE hollow bodies, LPG and clean PE sheets with a high benefit if they will be collected by the logistic system of the retailers. If they are collected by the municipality the benefit is lower. There are also other fractions like CD with a lower benefit because of the low amount.

4. Conclusions

The result of this study was twofold. First of all it gave a good decision base for the retailers as well as for the municipalities and national administration to their policy of sustainable, future collection and recycling systems. Second it could be shown that this methodological approach is not only useful but very powerful for decision support of complex systems. The important advantages of this method are:

- representation of qualitative expert knowledge with linguistic terms
- bringing together in a mathematically exact way quantitative and qualitative data and knowledge from different fields like ecology, economy and societal as well as technical aspects
- nonlinear relations can be handled and FST makes the interpolation
- floating transitions which are typical for environment can be handled
- Fuzzy logic can deal with more than one 'right' judgement typical for human reasoning
- doing all this in a transparent way.

So we gained the experience that for complex decisions FST will be one of the efficient ways for decision making according to the statement of Lofti Zadeh: "In almost every case you can built the same product without FST, but fuzzy is faster and cheaper."

5. References

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